



DIGITAL ANNUAL REPORT INDEX

DIRECTOR'S STATEMENT	3
ABOUT THE ORGANIZATION	5
The Vision of ARK (Estonian Motor Vehicle Registration Centre)	6
The people	6
Structure of ARK	6
Contacts of ARK bureaus	7
ARK bureaus	7
Outstanding events from the year 2004	8
EXAMS AND DRIVING LICENCES	9
Juhan Kaarpalu - Deputy Director of Driving Licence and Examinations	10
Valid driving licences	10
Driving licences issued by bureaus in 2004	11
Driving schools passing rate of the driving at first attempt of the exam in 2004	11
Suspension of the driving rights in 2004	12
The duration of suspension of driving rights by months in 2004	12
Suspension of driving rights by bureau in year 2004	12
TECHNICAL INSPECTION AND REGISTRATION	13
Rein Einer - Deputy Director of Technical Surveillance of Registered Vehicles	14
Vehicles first time registered in 2004	14
First entry of vehicles into the register in 2004 by months	15
Distribution of first registered vehicles in 2004 by age	15
Automobiles first registered in the traffic register in year 2004	16
Automobiles first registered in 2004 by colour	17
Automobiles first registered in 2004 by chassis type	17
New cars first registered in 2004 by model	18
Cars registered for the first time in 2004, by the number of doors	18
Motorcycles first registered in 2004	18
Motorcycles initially registered in year 2004 by type of bodywork	19
The number of vehicles in the traffic register in 1999 - 2004	19
Distribution of vehicles by age	19
Distribution of vehicles by administrative territory	20
Most frequently registered automobile models in the traffic register and their years of manufacture (TOP 50)	21
Distribution of vehicles by fuel type	22
Registered wheel tractors by age	22
Number of roadworthiness tests in 2000-2004 by categories	22
Number of roadworthiness tests in 2000-2004 by months	23
Number of roadworthiness tests in 2000-2004 by bureaus	23
Main faults occurring in the course of roadworthiness tests in 2003 and 2004	23
MAINTAINING THE TRAFFIC REGISTRY	24
Teo Saimre - Deputy Director of Registration Affairs	25
ADMINISTRATIVE JURISDICTION	26
Margus Suik - Deputy Director of Administrative Affairs	27
ARK budget 2000-2005	27
PRIORITIES FOR THE YEAR 2005	28



**Director's
Statement**



Director's Statement

DIRECTOR'S STATEMENT

Dear clients and cooperation partners, associates,

2004 was a successful year for the Estonian Motor Vehicle Registration Centre (ARK) – we implemented improved client-oriented services that have reduced the waiting times and queues for clients, despite the increased number of traffic registry activities. However, the traffic registry is like the City of Tallinn – never completely finished. In 2004, we made it perfectly clear for ourselves where we want to be in a few years time. Therefore, we know that if one stage is completed, at least two stages must be planned in advance. An organisation cannot stop to enjoy its achievements, since resting on its laurels stops the organisation from developing. ARK, as one of the best registers of the Estonian public sector, has set itself the goal of developing further. We want to become an institution where the client receives the necessary service as effectively as possible and within the shortest period of time as possible. This is why we launched our application at the end of the summer 2004 for the ISO 9000:2001 quality system certificate.

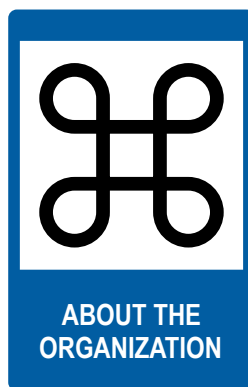
In 2003, we decided to focus on our primary activity and made preparations for finding the providers of sup-

port services. As a result of open tender for government purchases, we found a reliable supplier with favourable prices for the production of license plates, driver's licenses, registration application forms and also digital tachographs. However, finding a new producer did not just mean switching cooperation partners. Since Estonia joined the European Union we have made sure that the documents we issue are understandable and similar to the other 24 EU countries.

Looking back at the past year, I am convinced that goals that may seem unreal and too innovative are achievable. Goals must be set according to needs and every member of the organisation must understand that the good functioning of ARK depends on his or her contribution. I would like to thank all those employees who have adopted a new way of thinking. Thanks to them, we have achieved client satisfaction with our services. So as not only to look back, I can state our goals for 2005, namely that I hear of their fulfillment through the media next year and not just in the next summary a year from now.

Tamur Tsätko
ARK director







ARK

The main activity of Estonian Motor Vehicle Registration Centre (ARK) is characterised by implementing a uniform state policy about motor vehicles and their drivers, and as a result of this, ARK provides a customer-oriented, competent, fast and innovative customer service based on a modern registry and its other possibilities.

The main tasks of ARK are implementing a uniform state policy for vehicle inspection of cars, buses, their trailers, motorcycles, motor scooters, tractors, other moving vehicles, their trailers (heretofore: motor vehicles and their trailers) and motor sledges, implementing a uniform state policy for motor vehicle driver training, and maintaining the state registry of motor vehicles and motor vehicle driving licences.

ARK is a member of CIECA (Commission Internationale des Examens de Conduite Automobile) and CITA (Comité International de l'Inspection Technique Automobile) and has joined the European vehicle and driving licence search system EUCARIS.

During its years of activity, ARK has followed the principle of providing customers the services stated in the valid legal acts, and providing them in a correct, competent and fast way. For customer service, ARK has 18 regional bureaus all over Estonia.

The Vision of ARK

Being a trustworthy, customer-oriented, innovative and internationally approved registry focused on producing safe traffic and environment protecting views.

The people

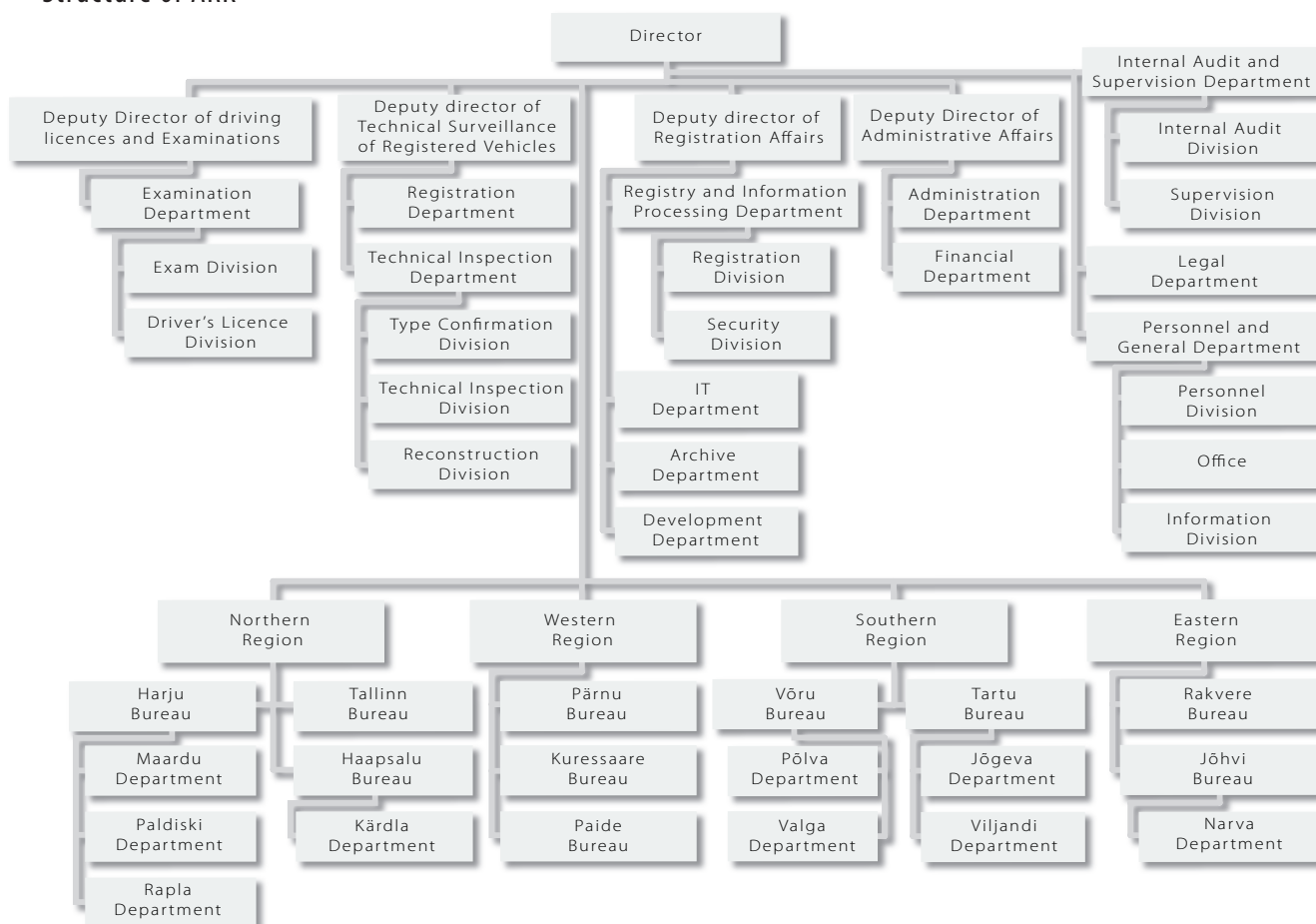
In the end of the year 2004, ARK provided a job for a total of 295 people. During the year, 39 new people came to work and 69 people left. The workforce movement in this last year was related to cost saving: driving licences manufacturing department stopped its activities, and the employment contracts were ended with janitors.

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Structure of ARK



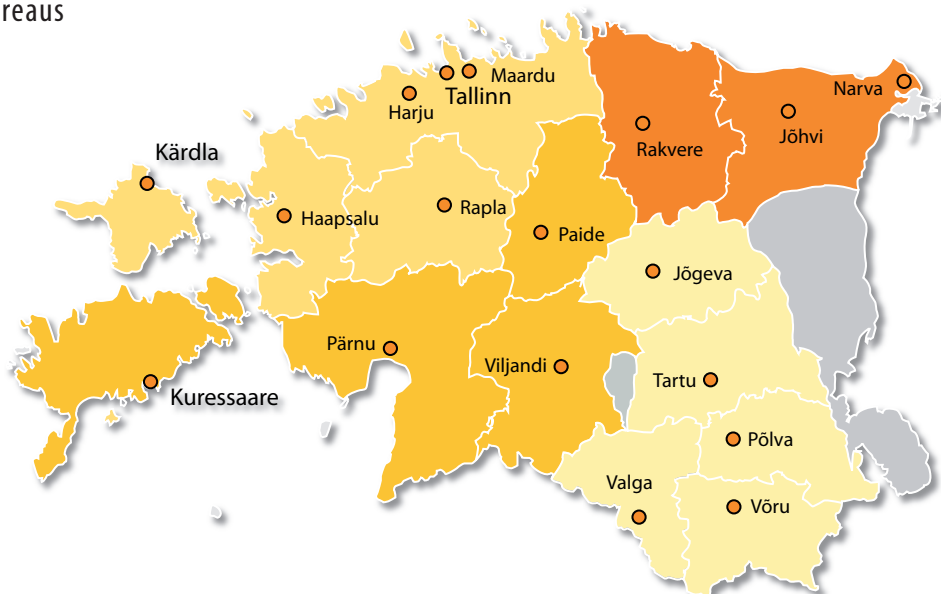


Contacts of ARK bureaus

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Harju Tule cross 1, 76505 Saue Phone: (+372) 650 1072	Paide Ringtee str. 4, 72720 Paide Phone: (+372) 38 49 081	Valga Metsa str. 23, 63206 Valga Phone: (+372) 76 61 176
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Website address:
www.ark.ee

ARK bureaus





OUTSTANDING EVENTS FROM THE YEAR 2004

- The service of using digital signatures in declaring the necessary data for the payment of the heavy-duty vehicle tax was developed.
- The order for registering motor vehicles was made simpler. According to the new order, a change in ownership can now be drafted on the basis of a mutually signed expropriation contract; the vehicles will be issued with a third license plate for use on bicycle racks, trailers etc. and the restrictions on the vehicle put up for commission sale can now be checked over the internet or with an SMS query.
- Since May 1, ARK has issued single vehicle certificates.
- ARK issued the first motor vehicle licence plates that comply with EU requirements. The producer of the license plates was selected through the Public Procurement procedure and Teede REV-2 was declared as having made the best tender. Their price offer significantly reduced the sums allocated for production costs.
- The license plate with Euro stars became unexpectedly popular due to its set price of 62 EEK. By the end of the year, 35 088 duplicate plate sets had been ordered.
- Since September, motor vehicles can now be temporarily removed from the registry. The service is mainly intended for owners of heavy-duty vehicles who now do not have to pay heavy-duty vehicle tax for periods when the vehicle is not used.
- On September 20, ARK issued the first registration license that was in compliance with the EU directive. The license is a single document and includes the responsible user on the license, if the owner so desires .
- In October, ARK issued the first driver's license of the size of a bankcard, produced by Trüb Baltic AS. The new driver's license is in compliance with EU directives. In November, the first driver's licenses issued in Estonia after the restoration of independence reached their expiry date.
- In autumn, all ARK offices received photo-booths to speed up the process of making driver's licenses and to reduce the incidents where the driver's license application has to be rejected due to a photo of unsuitable quality.
- In October, the obligation to place a sticker on the license plate to certify that the vehicle has passed the technical inspection was revoked.
- In October, a new, real-time technical inspection program was initiated, guaranteeing that the traffic registry has correct and accurate vehicle data.
- The construction of the Tartu Bureau started in December.
- An enquiry on the Citizen's Portal in December allows the holder to monitor the status of the new driver's licence.



**Exams and
Driving Licences**



Exams and Driving Licences

Juhan Kaarpalu

Deputy Director of Driving Licence and Examinations

In the year 2004, there was a lot of new and record-breaking in the field of driver's licences and examination – we issued the last large-format plastic licence, the sort of which we have been issuing for the last 10 years, and in October we started to issue a new credit card size/format driving licence that complies to all EU requirements.

In the spring of 2004, we started preliminary works for a large-scale exchange of driver's licences. We announced a public procurement for a manufacturer of the new driver's licences, and installed automatic photoboxes in all our bureaus. All this was done for better servicing of our customers, so that none of our customers would ever have to waste time and money for making regular paper photographs again.

We issued a record-breaking 25,232 provisional driving licences.

The volume of preparing motor vehicle drivers increased immediately before joining the European Union, due to the fear of a significant price rise of the training.

This, although, caused a decline in the quality of the training, and the percentage of passing the state theoretical and practical driving test decreased significantly.

In addition to issuing driver's licences for car, moped and tram drivers, we also issue licences for motor vehicle driver trainers, instructors, dangerous goods transporting drivers, examiners and safety adviser. There are also some innovative solutions implemented in the field of examinations – in 2004, we completed the preliminary works for implementing the computer-based theory test.

In 2004, we also started the preliminary works for being able to transition to Digital Tachograph for car drivers' work and rest times, together with the other EU countries. All cars with the maximum authorised weight over 3.5 tons and all buses with more than 9 seats must use Digital Tachograph. When at the moment, Analog Tachograph are used for calculating car drivers work and rest times, then the Digital Tachograph to be implemented will allow for save and process this data, too. At the same time, Digital Tachograph need the relevant type of chip cards, which are issued by ARK in Estonia. Implementing the Digital Tachograph helps to significantly increase the driving safety and also helps to equalise the competition conditions of transporting loads across the whole European Union.



Valid driving licences

As of the date of 01.01.2005

Temporary driving licence	217
Provisional driving licence	48 260
Driving licence	525 652
Restricted driving licence	1 610
Total	575 739



Exams and Driving Licences

Driving licences issued by bureaus in 2004

Bureau	Exchanged driving licences	Provisional driving licences	Total
Tallinn	14328	7222	21550
Harju	1243	1991	3234
Haapsalu	558	468	1026
Jõgeva	439	15	454
Jõhvi	1297	1535	2832
Kuressaare	674	651	1325
Kärdla	235	217	452
Narva	1083	1624	2707
Paide	1006	1015	2021
Pärnu	2225	2018	4243
Põlva	716	564	1280
Rakvere	1205	1292	2497
Rapla	937	738	1675
Tartu	3874	3497	7371
Valga	561	585	1146
Viljandi	1220	1155	2375
Võru	705	645	1350
Kokku	32306	25232	57538

Driving schools passing rate of the driving at first attempt of the exam in 2004

More than 300 attempts	Total attempts	From which +	%
Kursus ja Ko OÜ	314	262	83,4%
Võru Autom MTÜ	387	321	82,9%
Viltumägi OÜ Põlva AK	633	525	82,9%
Stalika-Veod OÜ	634	502	79,2%
A-Autom OÜ	747	590	79,0%
Thulemann OÜ	513	397	77,4%
Perrarus OÜ	526	399	75,9%
Lääne-Virumaa Autokool OÜ	386	290	75,1%
Edusepp OÜ	383	286	74,7%
Tartu Autom OÜ	320	238	74,4%
Haja Autokooli OÜ	968	710	73,3%

100 - 300 attempts

Autokoolitus Tartu OÜ	235	198	84,3%
Raul Kell FIE V-Antsla AK	125	105	84,0%
Villu Puidukoda OÜ	168	141	83,9%
Kiirus Noorsoo Assots MTÜ	127	103	81,1%
Ritmo OÜ	285	227	79,7%
Põltsamaa Liiklusklubi	140	111	79,3%
Mai Metsik FIE	111	88	79,3%
Kehtna MTK	109	86	78,9%
Elva Autokool OÜ	197	152	77,2%
Hiiumaa TSK	118	91	77,1%

Less than 100 attempts

Kohtla-Järve Kutsekool	25	25	100,0%
Räpina Ühisgümnaasium	50	48	96,0%
Toivo Kaldmäe Põlva AK	15	14	93,3%
Tõstamaa Keskkool	22	20	90,9%
Tõrva Gümnaasium	32	29	90,6%
Vasara Autokool OÜ	50	42	84,0%
Kehra Keskkool	96	79	82,3%
Paide Kutsekeskkool	96	77	80,2%
Kadrina Keskkool	99	77	77,8%
Kallaste Kutsekeskkool	19	14	73,7%



Exams and
Driving Licences

Suspension of the driving rights in 2004

		Percentage
Men	12550	94,50%
Women	733	5,50%

The duration of suspension of driving rights by months in 2004

Month	Total
1	3128
3	9053
6	821
12	8
18	3
24	271

Suspension of driving rights by bureau in year 2004

Pursuant to § 74 of the Traffic Act

§74	5	17	19	20	21	22	30	31	33	35	Total
Tallinna	17	15	2731	28	14	2430	28	344	1	1	5609
Tartu	0	4	1187	6	5	370	4	70	0	5	1651
Jõhvi	4	2	659	17	3	365	1	10	2	0	1063
Pärnu	0	2	621	4	4	242	2	18	1	1	895
Rakvere	2	2	446	0	3	83	2	17	6	2	563
Rapla	0	1	309	0	2	103	2	2	0	0	419
Harju	0	3	131	0	0	74	0	0	0	0	208
Paide	1	1	266	1	2	109	1	3	0	0	384
Viljandi	0	1	289	0	0	84	6	5	0	0	385
Valga	0	0	264	2	3	58	5	14	0	0	346
Jõgeva	0	2	204	0	2	63	0	3	0	0	274
Võru	0	1	282	0	3	34	3	13	0	1	337
Kuressaare	0	0	239	1	4	50	2	11	0	1	308
Narva	0	0	255	2	3	72	2	14	0	0	348
Põlva	0	0	214	0	2	27	1	3	0	0	247
Haapsalu	0	1	118	1	2	18	4	10	0	0	154
Kärdla	0	0	69	1	2	18	1	1	0	0	92
Kokku	24	35	8284	63	54	4200	64	538	10	11	13283

§ 74 of the Traffic Act

§ 74 ⁵ Driving power-driven vehicle without state registration plate or with state registration plate which does not belong to vehicle

§ 74 ¹⁷ Causing damage to property or health by driver of power-driven vehicle or tram

§ 74 ¹⁹ Driving power-driven vehicle or tram in state of intoxication

§ 74 ²⁰ Evasion by person of examination for state of intoxication to be ascertained

§ 74 ²¹ Consumption of alcohol after traffic accident by driver involved in traffic accident

§ 74 ²² Exceeding speed limit by driver of power-driven vehicle

§ 74 ³⁰ Ignoring stop signal for vehicle

§ 74 ³¹ Failure to give notification of traffic accident

§ 74 ³³ Violation by driver of power-driven vehicle or tram of requirements for carriage of passengers or goods

§ 74 ³⁵ Other violation of traffic requirements by driver of power-driven vehicle or tram





Rein Einer

Deputy Director of Technical Surveillance of Registered Vehicles

The works completed in the year 2004 will be seen by the customers, also, as starting from June, ARK will issue the licence plates conforming to the relevant EU directives, and starting from September, the new one-part registering certificate on a new template. As a result of public procurement, we initiated a co-operation with Teede REV-2, the price of the licence plates offered by whom decreased from 265 EEK to 62 EEK.

But the works that are even more important are not visible to our customers at the first sight. In October, the new vehicle inspection program was started, and all vehicle inspection stations started to work in on-line system. The basis of the new program is data exchange with the traffic registry. All the necessary technical data of the relevant vehicle are displayed for the conductor of the vehicle supervision. The program enables saving the updated parameters from the vehicle inspection, and these data are then visible to the supervision employee, too.

Last year, a record-breaking number of vehicles were registered in ARK. A total of 60,005 vehicles were added to our roads, and 23,350 of these were new vehicles.

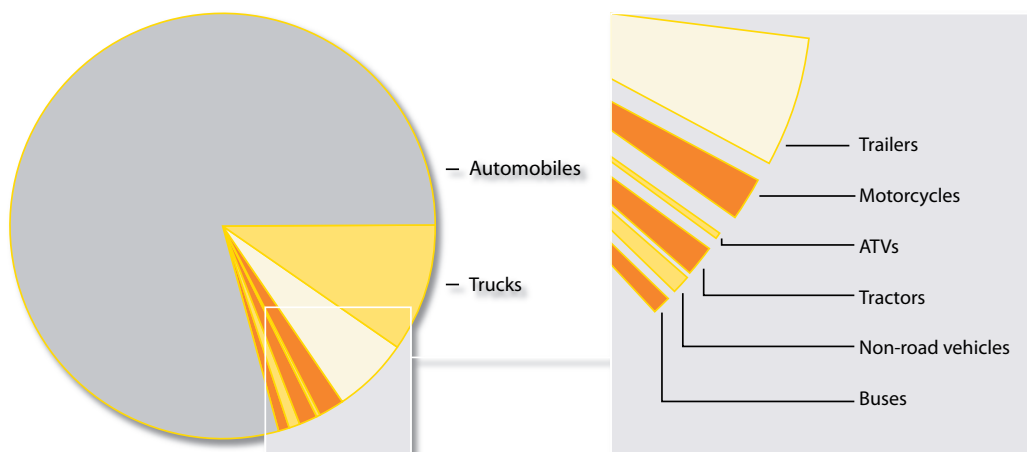
Starting from May, ARK will provide a single vehicle certificate for vehicles that were first taken into use after the year 1998 and that have not had a state type approval in Estonia.

The year 2004 turned out to be a year of preparing important legislation. The technical inspection of vehicles on roadside was implemented, and the preparing of the relevant regulation amendments due to EU directives was started. Also, the reviewing of procedure and conditions for registering of rally cars was started, and the preliminary works for joining small craft registry and the traffic registry were started.



Vehicles first time registered in 2004

	Automobiles	Trucks	Buses	Trailers	Motorcycles	ATVs	Tractors	Non-road vehicles
Total	47538	5884	357	3552	1064	245	849	516





First entry of vehicles into the register in 2004 by months

Month	Automobiles	inc new	Trucks	inc new	Buses	inc new	Motorcycles	inc new	Trailers	inc new	TOTAL	inc new
January	2685	1379	432	240	22	8	23	8	191	138	3353	1773
February	2521	1096	396	219	39	8	38	5	193	135	3187	1463
March	3628	1445	523	301	24	3	96	25	242	157	4513	1931
April	4282	2053	525	259	41	10	188	64	372	301	5408	2687
May	4400	1732	486	217	41	6	178	48	364	275	5469	2278
June	4528	1277	492	264	23	3	133	24	344	247	5520	1815
July	4776	1273	520	276	39	4	131	19	387	279	5853	1851
August	4188	1135	470	232	21	3	91	15	269	183	5039	1568
September	4220	1327	513	240	23	5	69	8	324	223	5149	1803
October	4524	1371	521	258	26	2	59	10	306	210	5436	1851
November	4096	1323	558	297	17	1	34	4	304	219	5009	1844
December	3690	1103	448	209	41	5	24	1	256	184	4459	1502
YEAR 2004	47538	16514	5884	3012	357	58	1064	231	3552	2551	58395	22366

Months	ATVs	inc new	Tractors	inc new	Non-road vehicles	inc new
January	48	20	50	25	24	12
February	40	20	54	25	35	18
March	21	11	97	63	35	21
April	34	31	206	122	56	35
May	9	7	91	33	47	31
June	6	6	63	36	33	27
July	8	7	50	31	56	44
August	6	5	40	26	64	57
September	6	6	60	38	50	36
October	7	6	53	26	44	34
November	24	17	45	18	37	26
December	36	18	40	20	35	26
YEAR 2004	245	154	849	463	516	367

Distribution of first registered vehicles in 2004 by age

	Total	Auto-mobiles	Trucks	Buses	Motorcycles	Trailers	ATVs	Wheel tractors	Non-road mobile machinery
	60005	47538	5884	357	1064	3552	245	849	516
Up to 2 years of age	23683	16727	3096	61	241	2589	152	448	369
3 -5 years	3184	2292	533	5	102	174	19	29	30
6 - 10 years	11153	9417	1053	36	283	293	21	12	38
More than 10 years	21985	19102	1202	255	438	496	53	360	79

Automobiles first registered in the traffic register in year 2004

Model	2004	2003	2002	2001	2000	1999	1998	1997	1996	1995	1994	1993	1992	1991	1990	1989	1988	1987	1986	1985	older	Total
Volkswagen	1225	24	65	240	243	244	215	292	406	524	901	1007	1013	610	340	249	131	52	30	21	35	7867
Audi	311	27	44	126	126	129	135	211	308	562	710	781	929	558	299	204	136	76	15	6	10	5703
Ford	679	33	51	118	93	113	119	290	424	693	603	669	488	376	147	52	41	14	13	5	22	5043
Opel	736	34	29	67	123	125	126	246	413	500	499	365	433	228	118	64	25	19	15	3	9	4177
BMW	313	29	71	91	89	116	107	119	164	178	272	399	454	453	215	180	133	22	16	3	4	3428
Toyota	1913	28	12	18	18	18	30	26	24	47	52	44	22	26	27	13	13	15	15	8	15	2384
Mercedes-Benz	390	71	52	65	82	78	81	96	93	85	145	111	92	100	84	88	119	95	62	28	54	2071
Mazda	1264	6	8	9	11	30	22	42	45	95	105	100	115	49	54	31	18	13	5	7	6	2035
Nissan	822	8	7	18	15	19	22	47	90	99	104	120	118	90	27	24	26	20	18	13	13	1720
Honda	1183	2	3	4	2	5	8	14	25	53	58	61	44	48	17	9	12	9	6	2	2	1567
Renault	1216	7	4	8	9	12	14	23	22	28	39	29	19	25	8	5	6	0	0	4	2	1480
Peugeot	1238	7	6	9	9	5	4	9	7	12	14	13	13	12	15	13	18	4	2	1	1	1412
Citroen	1017	7	3	3	4	0	4	3	4	3	8	4	6	5	5	6	6	1	0	0	2	1091
Mitsubishi	257	4	6	8	16	19	32	51	59	67	80	95	80	31	28	24	19	13	7	5	0	901
Volvo	291	14	13	32	37	46	36	42	33	42	55	50	47	34	26	10	17	15	16	6	26	888
Chrysler	287	42	14	36	29	36	48	61	63	36	26	25	11	11	6	2	1	0	0	0	1	735
Hyundai	456	53	1	2	2	4	3	5	6	8	9	2	8	7	0	0	0	0	0	0	0	566
S'koda	453	5	0	1	2	4	3	0	2	0	0	1	1	2	0	0	0	0	0	0	0	474
Suzuki	388	17	1	1	0	4	0	2	2	6	3	5	2	10	4	4	2	3	2	0	1	457
Kia	425	6	1	1	1	5	1	2	1	1	0	0	0	0	0	0	0	0	0	0	0	444
Seat	284	11	5	2	7	3	4	10	6	17	21	17	20	3	2	0	2	1	2	0	0	417
Saab	99	5	5	13	6	14	18	10	17	23	32	33	20	10	19	14	6	10	5	8	10	377
Lada	206	7	1	1	2	0	1	8	26	41	25	8	6	8	7	5	7	4	1	0	0	364
Chevrolet	151	3	7	8	1	1	2	11	8	7	8	9	2	4	1	3	6	2	2	1	10	247
Fiat	128	1	1	0	2	2	2	6	16	13	9	6	23	9	5	12	5	0	2	0	2	244
Subaru	179	0	1	1	2	2	1	2	5	3	3	8	9	12	4	1	0	2	0	1	0	236
Vaz	0	0	0	0	0	0	1	4	21	35	23	18	16	30	36	19	13	12	3	3	2	236
Jeep	87	14	2	4	7	4	2	7	4	7	3	5	4	9	3	4	1	2	1	1	0	171
Lexus	106	1	0	3	0	2	0	0	0	1	2	2	1	0	0	0	0	0	0	0	0	118
Pontiac	0	0	0	0	0	0	0	2	12	12	14	19	6	5	6	0	2	0	0	0	3	81
Alfa Romeo	22	1	1	0	3	5	6	1	1	5	6	5	4	2	3	1	0	0	0	1	1	68
Land Rover	13	3	3	5	7	5	7	2	4	3	0	2	4	0	1	0	1	1	1	1	3	66
Rover	0	0	0	0	1	1	7	10	8	13	11	6	3	0	0	1	2	0	0	0	2	65
Dodge	0	0	0	0	1	1	1	19	10	5	2	0	3	0	0	2	1	1	0	0	4	50
Jaguar	6	1	4	3	6	4	1	3	1	1	1	0	0	0	4	0	2	1	1	0	4	43
Porsche	20	3	2	1	0	0	0	0	0	0	0	0	0	1	1	1	2	0	2	2	4	39
Ssangyong	32	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	34
Isuzu	0	0	0	0	0	0	0	0	0	0	0	0	1	4	3	8	3	4	2	0	0	25
Cadillac	2	2	0	2	0	0	0	2	2	0	3	1	0	1	1	0	0	0	1	0	5	22
Infiniti	17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17
Buick	0	0	0	0	0	0	0	3	3	1	1	0	0	1	0	0	0	0	0	0	6	15
Lancia	1	1	0	0	0	0	0	1	1	1	2	4	2	2	0	0	0	0	0	0	0	15
Mini	13	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	15
Daewoo	1	2	0	0	0	2	3	2	1	2	0	0	0	0	0	0	0	0	0	0	0	13
Lincoln	0	0	2	0	0	1	0	3	1	2	1	1	0	1	0	0	0	0	0	0	1	13
Plymouth	0	0	0	0	0	0	0	4	6	2	0	1	0	0	0	0	0	0	0	0	0	13
GMC	0	0	0	0	0	0	0	1	1	3	0	1	0	1	0	1	0	0	0	0	1	9
Daihatsu	0	0	0	0	0	0	0	0	0	0	0	1	0	4	0	2	0	0	0	1	0	8
Proton	0	0	0	0	1	0	1	1	3	2	0	0	0	0	0	0	0	0	0	0	0	8
Maserati	3	1	0	0	2	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
Datsun	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6	6
Omavalmistatud	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5
AMG Hummer	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4
GAZ	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	3	4
Talbot	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	4
GEO	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	3
Acura	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	2
AMC	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2
Aston Martin	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
Austin	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	2
MCC	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
Mercury	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	2
Oldsmobile	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2
Asia	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1
AZLK	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1
Bentley	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
BMW Alpina	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1
Daewoo-FSO	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Daimler	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1
Desoto	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1
Excalibur	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1
Ferrari	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Fiat Münsterland	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
FSO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
Iveco	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Iveco-Laika	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Iveco Fiat	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1
Kober	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1
Lotus	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Luaz	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1
Mahindra	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1
Saturn	0	0	0	1	0	0	0	0	0	0	0	0	0									

Automobiles first registered in 2004 by colour

Colour	Number
black	6062
red	5788
gray	5436
dark blue	4513
blue	3585
silver	3073
dark red	2619
white	2526
green	2525
dark green	2491
light gray	2166
dark gray	1599
beige	1228
light blue	1020
purple	870
light green	720
gold	408
yello	236
brown	227
light beige	185
orange	102
dark brown	81
canary	43
dark yelloe	21
vermilion	6
helepunane	4
pink	3
unspecified	1

Automobiles first registered in 2004 by chassis type

Chassis type	Number
Saloon	16410
Station wagon	13286
Hatchback	12600
Estate	4302
Coupe	623
Convertible	255
Detached house	33
Specific use	24
Limousine	2
Pick-up	2
Van	1



New cars first registered in 2004 by model

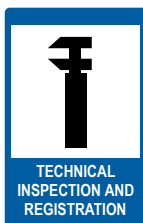
Model	Number	Model	Number
Toyota	1932	Subaru	180
Mazda	1264	Chevrolet	152
Peugeot	1240	Fiat	128
Volkswagen	1236	Lexus	106
Renault	1217	Saab	102
Honda	1184	Jeep	98
Citroen	1020	Ssangyong	33
Nissan	823	Alfa Romeo	22
Opel	769	Porsche	20
Ford	701	Infiniti	17
Hyundai	507	Mini	13
Skoda	456	Land Rover	12
Kia	431	Jaguar	6
Mercedes-Benz	404	Omavalmistatud	5
Suzuki	403	Amg Hummer	3
Audi	321	Cadillac	3
Chrysler	319	Daewoo	3
Bmw	310	Maserati	2
Volvo	298	Bentley	1
Seat	297	Iveco	1
Mitsubishi	259	Iveco-Laika	1
Lada	214	Lancia	1

Cars registered for the first time in 2004, by the number of doors

Doors	Cars
0	8
2	797
3	3693
4	18124
5	24916

Motorcycles first registered in 2004

Make	Number	Make	Number
Yamaha	264	CPI	2
Honda	214	Husqvarna	2
Suzuki	210	Hyosung	2
Kawasaki	190	Jawa	2
BMW	31	KMZ	2
Aprilia	25	MMVZ	2
Harley-Davidson	25	MZ	2
KTM	21	MUZ	2
IZ	11	Omavalmistatud	2
KYMCO	8	I.Strache	1
Triumph	8	Jincheng	1
Moto Guzzi	7	KZID	1
Cagiva	6	Lambretta	1
IMZ	5	LC MOT	1
Daelim	4	MV Agusta	1
Derbi	4	Piaggio	1
Bombardier ATV	2	Polaris	1
Buell	2	VPMZ	1



Motorcycles initially registered in year 2004 by type of bodywork

Type of bodywork	Number
Chopper	1
Quarter bike	2
Travel motorcycle	2
Sport motorcycle	2
Trike	2
Motorcycle with a sidecar	11
Motor scooter	15
Enduro	18
Motorcycle	1011

The number of vehicles in the traffic register in 1999 - 2004

	01.01.1999	%	01.01.2000	%	01.01.01	%	01.01.02	%	01.01.03	%	01.01.04	%	01.01.05	%
Motorcycles	6118	1	6699	1	6703	1	6837	1	7259	1	8112	1	9113	1
Automobiles inc private	450954 394725	77.8	458700 402835	77.8	463883 401525	78	407272 343724	76	400697 324255	78	433982 341422	76	471183 361056	77
Trucks inc private	80617 34038	13.9	81030 35293	13.9	82119 35535	14	80535 34560	15	80179 33263	14	83430 33160	15	85732 32491	14
Buses inc private	6306 1549	1	6196 1556	1	6059 1570	1	5542 1272	1	5306 1164	1	5364 1186	1	5284 1176	1
Trailers	35785	6	36950	6	37463	6	36745	7	37393	6	39941	7	42658	7
Total	579780	100	589575	100	596227	100	536931	100	530834	100	570829	100	613970	100

Distribution of vehicles by age

As of 1st January 2005

	Total	inc up to 3 years old	3 to 8 years old	8 to 10 years old	more than 10 years old
Motorcycles	9113	638	904	538	7033
Automobiles	471183	46709	62055	39566	322853
From which private cars	361056	6968	29451	34384	290253
Trucks	85732	8361	13845	6083	57443
From which private	32491	109	1442	1541	29399
Buses	5284	242	475	314	4253
From which private	1176	3	33	62	1078
Total automobiles	562199	55312	76375	45963	384549
Total motor vehicles	571312	55950	77279	46501	391582
Trailers	42658	5980	6685	3479	26514

Distribution of vehicles by administrative territory

As of 1st January 2005

Administrative territory	Automobiles		Buses		Trucks			Trailers
	Total	inc private	Total	inc private	Total	inc private	Motor	
Harju county	195738	115313	2071	262	36662	8617	2762	16181
inc Tallinn	156997	80716	1772	147	29824	5134	1886	12645
Hiiu county	5418	4971	61	18	994	566	174	483
inc Kärdla	1538	1408	23	1	290	121	58	142
Ida-Viru county	42119	38349	676	178	5804	2520	820	2921
inc Narva	11142	10135	154	49	1236	552	285	683
inc Kohtla-Järve	11371	10482	151	49	1299	628	156	609
inc Jõhvi	3795	3212	99	15	765	230	56	257
Jõgeva county	13502	12193	168	70	2616	1325	323	1733
inc Jõgeva	2409	2054	27	11	405	163	74	275
Järva county	13411	12167	124	40	2633	1203	321	1332
inc Paide	3150	2806	34	11	552	187	66	326
Lääne county	12600	9501	133	24	2456	956	258	1066
inc Haapsalu	6101	3545	70	11	1185	244	91	398
Lääne-Viru county	23598	21385	293	72	5063	2401	539	2460
inc Rakvere	6871	6118	85	18	1408	597	114	729
Põlva county	13428	12275	109	47	2488	1430	382	1289
inc Põlva	2991	2656	42	15	549	230	93	332
Pärnu county	29783	26300	352	75	5509	2660	775	3178
inc Pärnu	14075	11925	228	35	2454	934	336	1443
Rapla maakond	14930	13623	167	58	2611	1426	305	1306
sh Rapla	2305	2040	42	3	434	158	49	237
Saare county	13686	12388	155	36	2502	1263	404	1342
inc Kuressaare	5365	4722	91	9	1076	389	153	681
Tartu county	45847	39647	435	119	7772	3333	863	4907
inc Tartu	29569	25022	327	66	4610	1662	566	3126
Valga county	13358	12110	158	42	2316	1263	351	1138
inc Valga	5583	4999	82	16	867	400	141	444
Viljandi county	19092	17438	193	76	3666	2105	540	1988
inc Viljandi	6803	6106	77	25	1274	593	208	775
Võru county	14673	13396	189	59	2641	1423	296	1334
inc Võru	5644	5064	60	17	1112	500	119	539
Total Estonia	471183	361056	5284	1176	85732	32491	9113	42658



Most frequently registered automobile models in the traffic register and their years of manufacture (TOP 50)

As of 1st January 2005

Model	2004	2003	2002	2001	2000	1999	1998	1997	1996	1995	1994	1993	1992	1991	1990	1989	1988	1987	1986	1985	older	Total
VAZ (LADA)	206	407	634	741	445	87	81	62	315	544	374	541	1366	2336	2974	2890	2830	3036	3041	3200	32483	58593
Ford	679	703	691	667	504	612	751	1213	1524	2446	2678	3199	3900	4329	3276	3530	4054	4738	3962	3300	10659	57415
Opel	692	647	659	863	1025	692	1113	1149	1279	1864	2014	2292	3635	2959	2247	2035	2697	2853	3274	3137	11300	48426
Volkswagen	1165	981	1148	1450	1524	1520	1606	1476	1018	1478	2477	3326	4290	3255	2188	2092	1643	1434	1317	1375	7087	43850
Audi	275	296	305	417	582	598	683	738	977	1561	1711	2339	3598	3308	2089	1782	2092	1849	1001	953	4438	31592
BMW	307	280	310	355	343	412	448	440	503	496	737	1102	1553	1717	1070	1026	954	759	1072	1203	5751	20838
Nissan	821	843	908	686	791	484	651	792	694	815	881	1283	1758	1549	666	550	741	671	575	396	4130	20685
Moskvitch									1	59	106	278	1136	958	1010	1164	1224	1242	1139	11007	19324	
Toyota	1902	1661	1391	1057	953	683	920	936	617	576	712	975	719	525	653	646	700	536	402	285	2116	18965
Mazda	1174	1449	1026	689	715	799	541	779	308	301	502	651	827	689	719	809	849	1193	1334	1017	2321	18692
Mercedes-Benz	387	500	525	508	481	369	639	470	435	440	570	550	648	645	578	580	726	755	848	733	4377	15764
Honda	1182	1073	852	612	457	545	603	1228	543	251	368	413	418	441	388	456	659	639	763	513	1162	13566
Peugeot	1237	1814	1992	1944	961	566	402	498	263	129	79	97	113	127	160	175	175	147	173	98	988	12138
Mitsubishi	256	195	141	147	270	280	342	542	283	335	476	903	907	1075	690	1025	813	500	503	362	1102	11147
Volvo	290	278	296	313	285	269	331	368	226	337	372	473	569	523	587	511	446	496	555	537	2914	10976
Fiat	128	159	157	120	146	73	163	335	160	50	65	99	155	213	126	206	244	275	399	457	3080	6810
Zaz									1	17	21	51	535	507	516	477	661	585	449	2734	6554	
Renault	993	516	365	541	307	104	232	179	117	90	134	110	151	182	150	199	189	208	307	291	1100	6465
Citroen	938	1226	753	518	371	219	317	153	48	34	33	49	30	45	40	36	37	45	64	73	295	5324
GAZ										1	1	11	94	165	155	161	168	168	175	3445	4544	
Skoda	445	378	177	224	200	219	389	390	328	256	163	16	19	8	8	21	57	86	104	139	579	4206
Suzuki	388	477	479	284	392	412	266	333	211	145	146	66	36	39	33	38	36	36	54	37	188	4096
Hyundai	456	529	441	177	105	165	497	275	472	108	111	83	123	91	37	43	29	26	18	8	8	3802
Kia	422	465	383	230	217	231	522	272	133	110	68	1	1								3055	
Saab	99	88	89	74	76	94	118	106	54	54	66	78	70	52	65	69	68	91	89	62	1353	2915
Seat	284	297	262	252	441	224	108	35	42	51	140	115	101	40	43	38	42	45	80	80	27	2747
Chrysler	287	304	259	246	99	160	121	131	164	112	61	63	47	42	40	44	40	24	11	3	128	2386
Subaru	179	157	137	81	117	50	125	123	34	82	17	50	63	74	65	41	58	66	59	62	75	1715
Talbot																	2	6	39	1424	1471	
Chevrolet	151	37	48	27	17	7	12	18	28	58	47	40	83	116	155	97	135	42	43	51	175	1387
Daewoo	1	103	125	47	156	572	142	28	50	99	12	5	9	5	1						0	1355
Jeep	87	117	88	54	41	36	44	60	45	56	74	80	44	20	27	25	24	27	17	11	53	1030
Alfa Romeo	22	22	53	45	44	31	41	13	7	18	16	19	18	31	31	46	33	37	68	47	144	786
Pontiac						2		4	21	27	40	65	48	44	34	61	53	35	25	25	76	560
Austin											1	2	3	12	23	32	70	52	117	100	120	532
Isuzu								1	6	5	12	24	49	37	50	52	60	69	38	112	515	
Dodge			1	2	1	5	8	31	30	36	22	37	38	46	39	52	48	27	13	12	38	486
Rover			3	2	26	9	45	16	18	32	39	17	21	15	25	36	43	50	24	22	41	484
Lexus	106	97	37	48	30	42	34	4	5	11	15	20	9	7	3						0	468
Daihatsu				23	2		1	14	6	20	3	2	18	14	19	23	21	32	26	47	146	417
Lancia	1	2					2	6	3	8	7	6	18	28	18	26	51	48	47	60	67	398
Land Rover	13	30	24	29	58	62	43	24	17	11	5	9	11	8	3		2	4	3	6	31	393
Plymouth							1	4	16	11	10	13	17	34	46	23	20	18	8	14	34	269
Bedford																	2	1			256	259
Jaguar	6	13	22	21	21	20	11	7	7	3	2	7	8	4	9	11	10	11	12	8	38	251
FSO													1	1	2	12	30	30	29	41	76	222
Porsche	20	16	6	4	2	1	2	1	2		1	1	4	3	4	3	11	6	6	10	106	209
Mercury								2	3	3	2	12	14	18	21	33	24	20	29	3	19	203
Oldsmobile				1	1				1	2			4	3	15	7	13	11	16	14	112	200
Cadillac	2	7	1	2			4	2	3	4	5	4	20	4	7	4	5	15	10	16	70	185

Distribution of vehicles by fuel type

As of 1st January 2005

	TOTAL	AUTOMOBILES	TRUCKS	BUSES	MOTORCYCLES
	570312	471183	85732	5284	9113

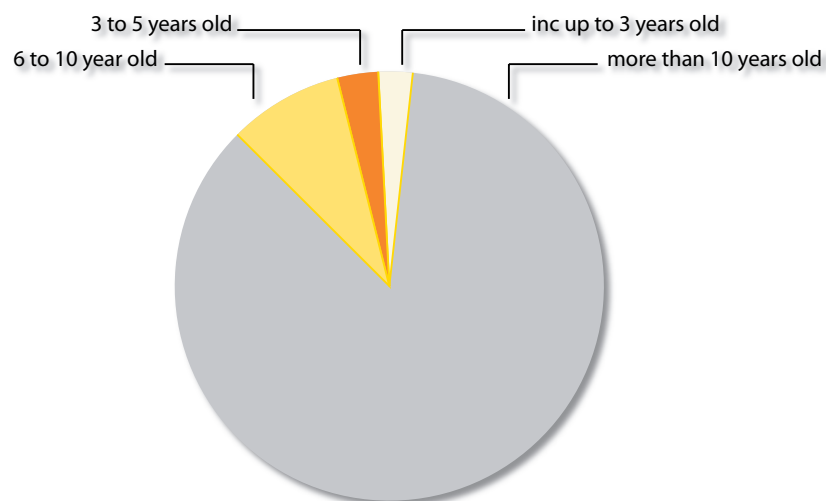
FUEL TYPE

PETROL	444407	403775	30069	1450	9113
DIESEL	126886	67392	55660	3834	0
GAS	19	16	3	0	0

Registered wheel tractors by age

As of 1st January 2005

Total	inc up to 3 years old	3 to 5 years old	6 to 10 year old	more than 10 years old
34606	733	1021	2974	29878



Number of roadworthiness tests in 2000-2004 by categories

Category	2000	2001	2002	2003	2004
Motorcycles	1823	1951	2233	2463	2924
Automobiles	231761	236427	236907	256458	271577
Buses	6134	6950	6804	6885	7105
Trucks	55208	57026	61177	64432	65324
Light-weight trailers	10202	10930	11758	12800	13095
Trailers	13124	14116	17198	19362	19206
Tractor trailer	3841	3515	3718	3636	3814
Non-road vehicles	2140	1723	1878	1914	2197
Wheel tractor	13606	12019	12324	11719	12358
Crawler tractor	0	0	0	0	7
Total	337839	344657	353997	379669	397607

Number of roadworthiness tests in 2000-2004 by months

	Jaanuar	Veebruar	March	April	May	June
2000	9708	7747	23081	39556	40807	35161
2001	12254	7445	22406	40225	39986	35752
2002	12972	9366	24471	42047	38839	33160
2003	14471	10030	27264	41679	42045	36151
2004	13182	9554	28969	48986	41135	38754

	July	August	September	October	November	December	Total
2000	35257	34635	30774	30582	28783	22420	338511
2001	34961	34004	31762	34519	28885	22579	344778
2002	37201	34831	33634	35062	28868	23546	353997
2003	39500	35511	36727	38351	31130	26810	379669
2004	41437	37750	38823	37459	32833	28725	397607

Number of roadworthiness tests in 2000-2004 by bureaus

	2000	2001	2002	2003	2004
Tallinn	77157	84062	92265	101169	108915
Viljandi	15000	14790	14483	15306	16632
Pärnu	29480	29348	30466	32306	33348
Valga	14668	15497	13821	14090	14090
Hiumaa	3361	3409	3599	3733	3750
Jõhvi	23558	21561	21779	24885	23557
Jõgeva	13311	11483	11066	10953	11153
Kuressaare	8912	9101	9368	9724	9842
Rapla	7258	7576	7668	8318	8082
Harju	50989	49797	46875	47908	49227
Narva	8555	9213	9109	8616	10910
Põlva	8370	8685	8860	9959	10346
Paide	10961	10923	11352	12541	12682
Rakvere	17665	19681	19640	20671	22386
Haapsalu	5431	4948	4774	5066	4736
Tartu	33532	35105	39586	44605	48034
Võru	9631	9478	9286	9819	9917
Total	337839	344657	353997	379669	397607

Main faults occurring in the course of roadworthiness tests in 2003 and 2004

Year 2003

Bodywork	28226
Other fittings and equipment	23872
Registration plate lighting	19472
Parking brake	17418
Front axle(s)	16996
Service brake	15983
Exhaust pipes	15139
Dipped beams	14570
Exhaust gases	12753
Warning triangle	11296
All other	120759

Year 2004

Undercarriage and bodywork	28540
Other fittings and equipment	23738
Registration plate lighting	15213
Front axle(s)	15775
Exhaust gases	15914
Exhaust pipes	13592
Parking brake	14914
Service brake	15077
Dipped beams	14271
Front side lamps	8202
All other	108749



**Maintaining the
Traffic Registry**



Maintaining the
Traffic Registry

Teo Saimre

Deputy Director of Registration Affairs

The development of the information system of the whole ARK, but especially the databases and application software, is an endless process, which has been hastened more and more by the requirements of the last years. The new development works are started by developing the substantial solution necessary for implementing the main service and the additions necessary for the information system.

The more clear is the idea and substance of a new development and the expected end result for the initiator department of the development project, the more "painless" and the faster the idea will be realised as a new solution.

The main results of the work-heavy and problem-heavy year 2004 are as follows:

The software was implemented for keeping track of the granting of driving right and the issued driving licences;

The system of saving the digital photograph and electronic signature was implemented as a part of the program for granting the driving right;

The vehicle registering program was enhanced, and the data contents of the traffic registry was made conformant to the EU requirements, also the first vehicle registering certificate conforming to comply to the EU requirements was issued;

The licence plates conforming to the EU requirements were issued, the system for keeping track of these licence plates was created, and a possibility was given to customers for monitoring the state of pre-

paring duplicate licence plates, via a simple query;

The system for replying to the queries from notaries and bankruptcy registrars via X-path was implemented;

The data exchange with the e-police was enhanced;

The system for submitting the necessary information for the Tax Board was implemented, which facilitates the paying of the heavy-duty vehicle fees;

Maximum authorized weight declaring system was implemented for determining the heavy-duty vehicle fees, allowing the using of digital signatures;

An access to the personal data about vehicles and driving licences was given to private persons via the citizen portal, incl. the information about the preparing of a new and ordered driving licence;

Developing the test version for the computer-based theory test and for saving the necessary data into the driving right database;

Connecting the vehicle inspection stations to the information system of ARK.

The work load of the traffic registry increases every year. When in 2002 343,281 transactions were conducted requiring the payment of state fees, then in 2003 this number was 376,729 and in 2004 it reached 386,864, and this is supplemented by the transactions not requiring a state fee, related to duplicate licence plates.





**Administrative
Jurisdiction**



Administrative
Jurisdiction

Margus Suik

Deputy Director of Administrative Affairs

In the year 2004, the key activities were to determine our purchasing policy and implement the relevant rules as well as conduct public procurements in order to find the providers of the support services having the best price-to-quality ratio, and improving the customer service environment.

The budgets for 2004 and 2005 increased due to the project of the new Tartu bureau building. As a result of the public procurement conducted in 2004, we found a construction company for the Tartu bureau. Starting from July 2005, this office with 1,273 square meters of space must provide a modern customer service environment for our customers in the Tartu region. This office, together with a practical driving ground and a parking space, will cost approximately 20 million EEK.

In 2004, several important public procurements were conducted, resulting in finding a trustworthy co-operation partner for the following:

Manufacturing and delivering licence plates for the motor vehicles;
Manufacturing and delivering the new, credit card size driving licences that complies to the EU requirements;
Manufacturing and delivering registering certificate templates, and manufacturing, personalising and certifying the Digital Tachograph record sheet;
Installing and maintaining the automatic photo-boxes.

Thanks to the more favourable prices found, ARK (Estonian Motor Vehicle Registration Centre) eliminated the standing debt for manufacturing costs having been due for AS Number.

Thus, the providers of products and services in the main fields have been found from outside the organisation, and the principle stated in the purchase policy, i.e. focusing on the main activities and purchasing the relevant goods and supporting services necessary for the main activities, from outside, has been fully implemented.



ARK budget 2000-2005

(in thousands of kroons)	2000	2001	2002	2003	2004	2005
Personnel expenses	31 562,1	34 854,6	33 136,0	34 035,3	37 884,4	41 889,4
Administration costs, production costs	34 984,0	34 160,3	33 478,7	34 044,6	37 233,8	36 905,0
Investments	5 706,0	5 029,7	8 400,0	7 735,3	8 500,0	23 490,8
Movable property purchases	600,0	690,0	690,0	690,0	58,7	0,0
Loan repayments	3 772,2	3,4	17,6	0,0	0,0	0,0
Allocations, Land Tax	0,0	0,0	0,0	119,8	175,9	189,5
Total	76 624,3	74 738,0	75 722,3	76 625,0	83 852,8	102 474,7



Priorities for
the year 2005



Priorities for
the year 2005

PRIORITIES FOR THE YEAR 2005

- ARK will receive the ISO 9000:2001 quality certificate.
- We have anticipated the rise in customer volume and are ready to provide service for a much larger number of customers than predicted in 2005.
- From the 2nd quarter we will have a computer-based theory exam.
- ARK will make its suggestions relating to the new Traffic Act amendment bill and hopes these will be taken into consideration in drafting the Bill. The goal is to find solutions to the conflicts in the area of licence revocation and other problems.
- We will specify the requirements for the supervisors of the theory and practical driving test and will bring them into line with international standards.
- We will create quality committees to conduct quality control of technical inspection stations and to monitor driving schools.
- The traffic registry will also carry data for boats and jet skis under 24 m in total length and ARK will start to issue certificates for drivers of small crafts.
- We will issue Digital Tachographs and will implement the corresponding information system.
- We will issue about 100 000 driver's licences.
- We will fully initiate the electronic archive.
- We will start designing e-services based on information technology: e-junk car, e-authorization, e-expropriation, e-duplicate registry number, e-driver's licence loss etc.
- From July we will start providing customer service in our new and modern bureau in Tartu.
- In autumn, we will start developing a new registry program ARIS-2.
- We will find alternative ways of paying the state fee in the service offices (internet kiosks, card-payment terminals etc).
- We will improve the client service conditions in the Jõgeva bureau.
- We will optimise the organisation's structure and make it correspond to real needs.
- We will consider the possibility of opening a client service office in Paldiski and in central Tallinn.